



PRAY EVERY DAY THIS LENT

# Hallow

## Step-by-Step Registration Process

*Before you begin!*

Check out our Frequently Asked Questions (FAQs)

[Hallow Holy Day Package FAQs](#)

## How to Access Hallow through Easter:

**Step 1:** Follow this link to find your parish page: <http://hallow.com/holyday>

**Step 2:** Search for your parish by name or location in the search box.  
Click Continue.



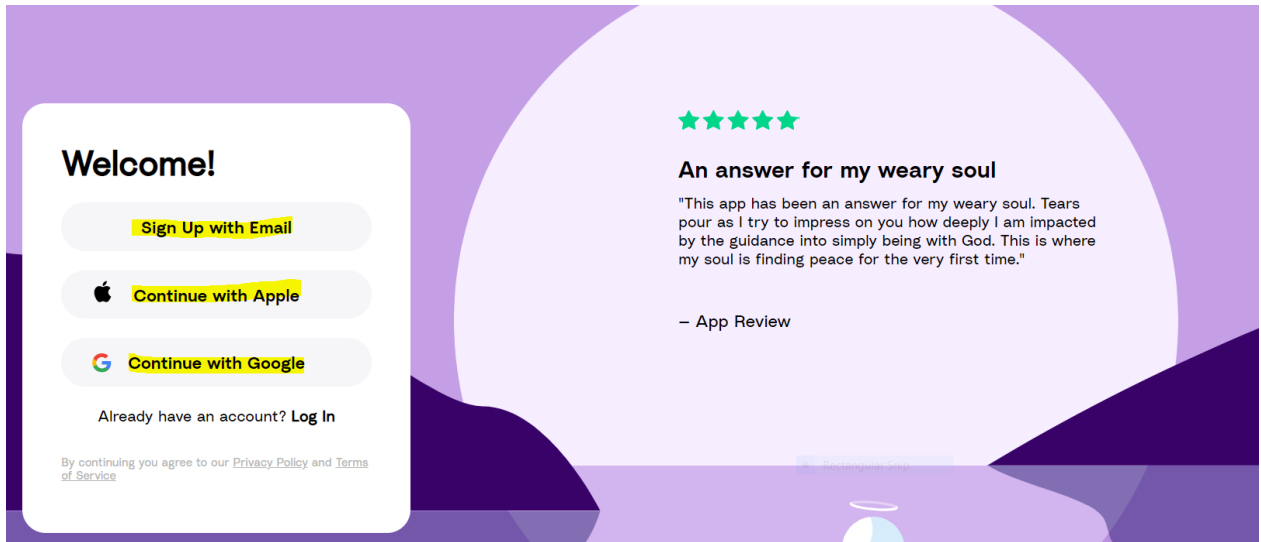
### Find Your Parish

Search and select your parish to receive your parish's exclusive offer

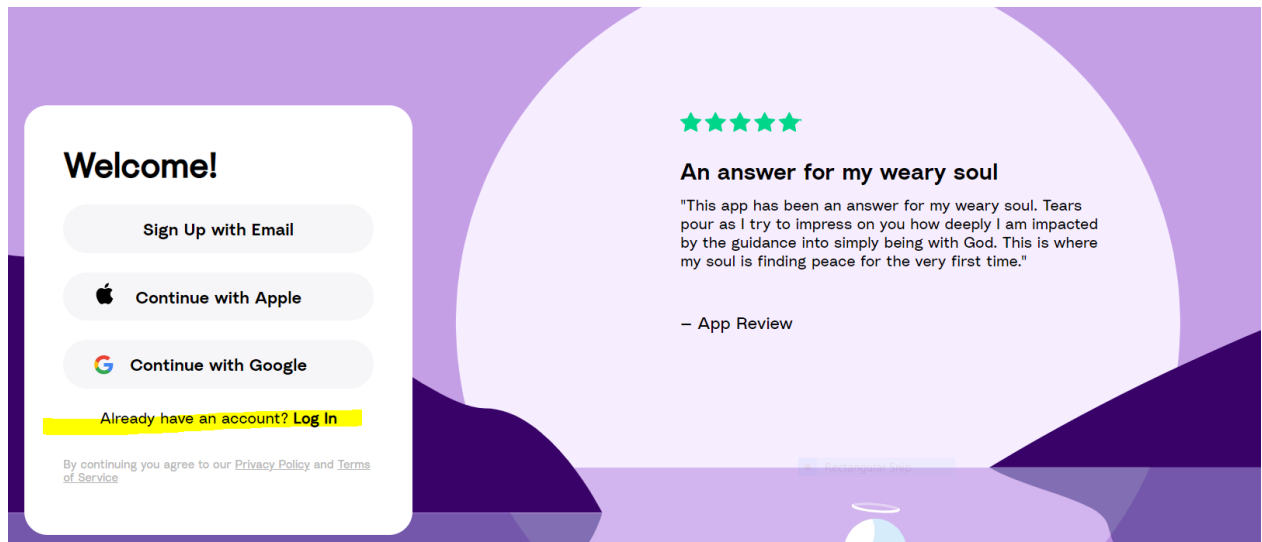
Search by name or location

### **Step 3:** Create New Account

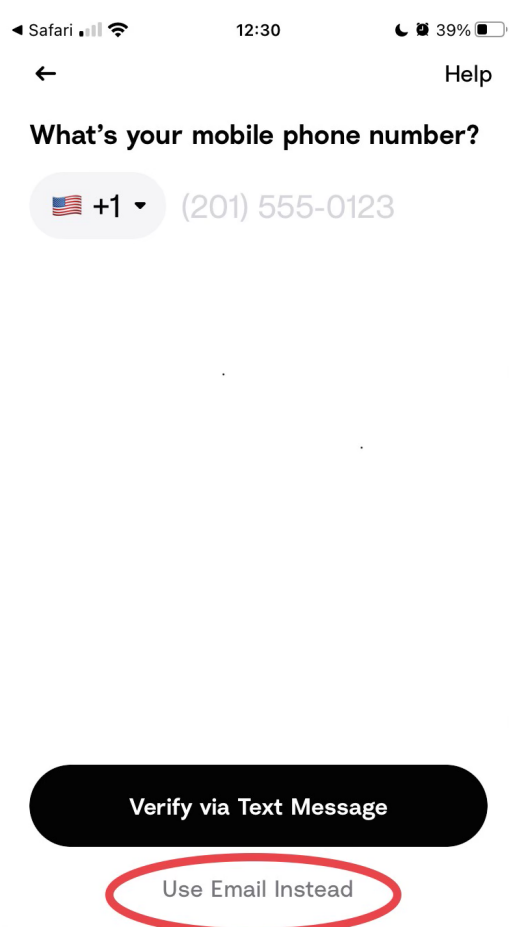
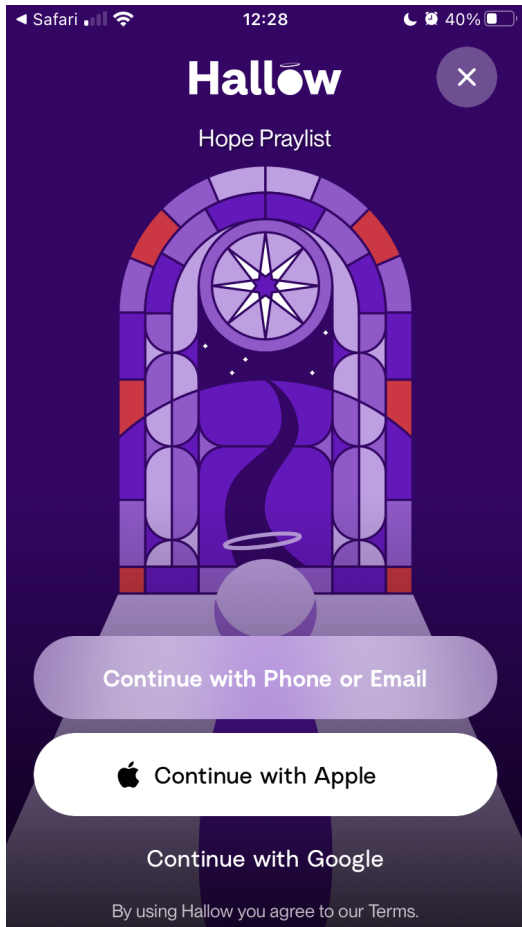
- If you are brand new to Hallow, create a new account with one of the following highlighted options. (**Web-Version Option-** <https://app.hallow.com/> )



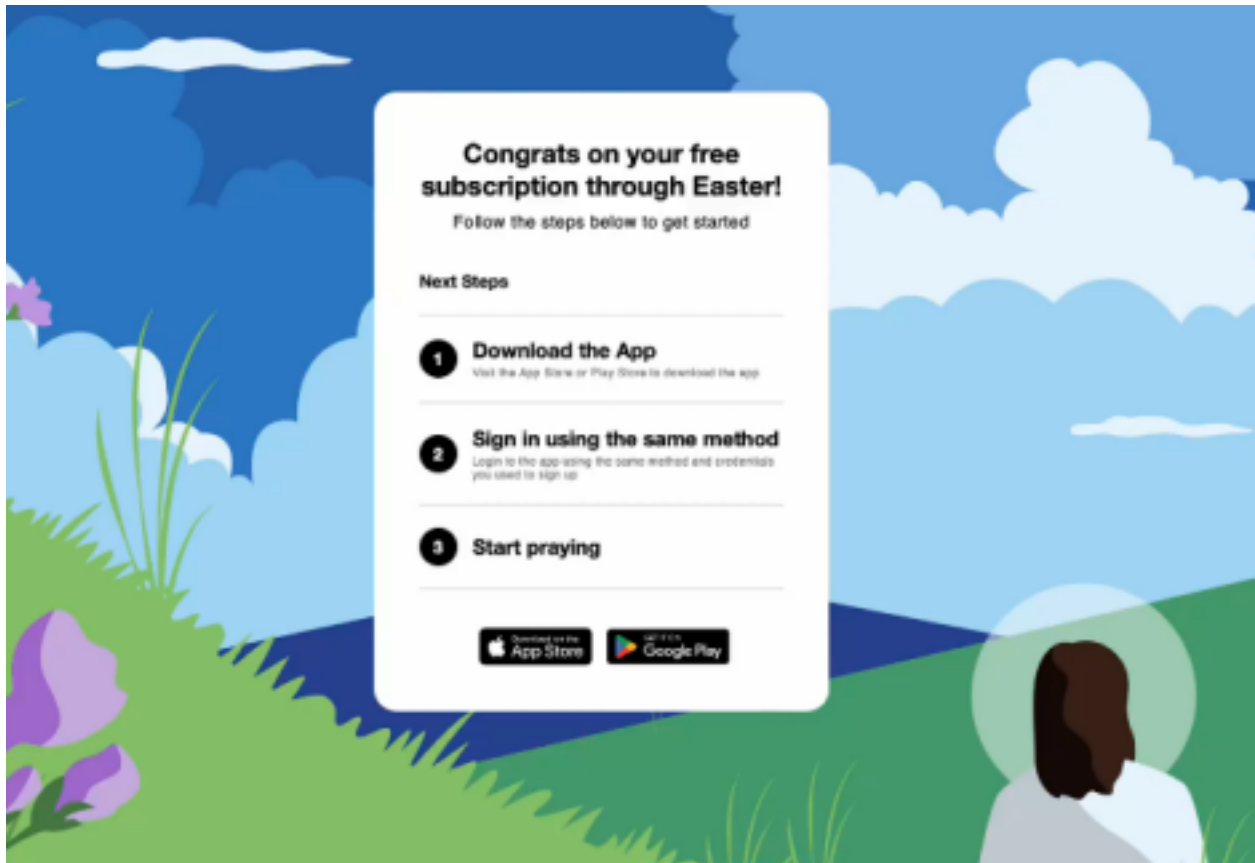
- If you already have a Hallow account, select the last option: **“Already have an account?”** Then **“Log in.”**



- If you are brand new to Hallow, create a new account with one of the following options. (**App Version Option**).
  - If using the “Continue with Phone or Email Option”(see screenshot to the left), enter your email address (see screenshot on the right, bottom) “Use Email Instead” option.



**Step 4:** Now follow the prompts on your screen:



- Download the app from the App Store
- Sign in using the same method you used to create the account.

**OR**

- Log into the web app. The web app can be accessed on a laptop, chromebook or PC. <https://app.hallow.com/>
- Sign in using the same method you used to create the account.



- Important: When logging in, only enter the email address and password that you initially created. Do NOT login with your phone number!!!

**Step 5:** Confirm in your Account Settings that you have a free subscription through Easter by going to [app.hallow.com](http://app.hallow.com)

- When in account settings, verify name and email address.
- Click on **Subscription**.

A screenshot of an account settings page. On the left is a sidebar menu with the following items: "Hi Stacy!", "Update Name", "Change Password", "Friends & Family", "Subscription" (highlighted in yellow), "Language", "Account", and "Logout". The main content area is titled "Personal Information" and includes the instruction "Edit your personal information by changing the field and saving." Below this are three input fields: "First Name" with the value "Stacy", "Last Name" with the value "McNerney", and "Phone Number" with a dropdown menu showing a US flag and the text "Phone Number". Below these is an "Email" input field with the value "stacy+test@test.com". At the bottom right of the main content area is a black "Save Changes" button.

- Verify your Holy Day Parish subscription. Your account subscription screen should say:

**You currently have a free subscription to Hallow!**  
Your free subscription will expire on **4/10/2023**

The screenshot shows the account settings page in the Hallow app. On the left, under the heading "Hi Stacy!", there are menu items: "Update Name", "Change Password", "Friends & Family", "Subscription" (highlighted in yellow), "Language", "Account", and "Logout". On the right, under the heading "Subscription" (highlighted in yellow), the text reads: "Change or cancel your subscription below." Below this, two lines of text are highlighted in yellow: "You currently have a free subscription to Hallow!" and "Your free subscription will expire on 4/10/2023". At the bottom right, there is a "View Account Settings" link.

We're so grateful to pray with you this season! If you have any questions, please don't hesitate to reach out to the Hallow team at [support@hallow.app](mailto:support@hallow.app)

*The annual, monthly, and family subscription options are not relevant during the signup process as the parish has made Hallow available for free through the start of Easter!*